

Online Backup and Recovery Service
StorVault for Office 365



**Comprehensive data protection
for Office 365 suite investments**

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Introduction

StorVault for Office 365 provides complete, policy-driven backup and recovery services for one of the most popular and pervasive IT application environments in business across the world.

This cloud-based, online backup and recovery service provides comprehensive data protection and recovery capabilities for Microsoft® Office 365™ applications as well as for mission-critical collaboration tools in the Office 365 productivity suite, including Email, OneDrive and SharePoint.

The challenge

It is universally accepted that Microsoft® Office 365™ provides companies with a range of industry-leading applications, including Word, Excel and PowerPoint as well as productivity enhancing business collaboration tools such as Exchange™ Online, Share-Point™ and OneDrive. It is also acknowledged that these elements have become an indispensable aspect of everyday IT operations generating an ever-expanding volume of priceless data across the organisation.

However, what is often not fully appreciated is the fact that data generated by these pervasive applications and business tools is not automatically or comprehensively protected, accessible and recoverable.

The limited deletion recovery services provided within Office 365 also poses a high level of threat based on the permanent loss of files and data, unless manual intervention takes place.

The solution

StorVault for Office 365 helps companies maximise and protect their Microsoft Office 365 investments by providing a comprehensive platform that delivers the best in backup, recovery, archiving, search and discovery across on-premises and remote locations, including the StorVault Cloud itself.

The service provides unlimited capacity and immediate deployment, with no on-premises infrastructure commitments, allowing companies to manage Office 365 data differently and in accordance with their own policies rather than what is dictated within the deployment of Office 365.

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KEY FEATURES

- Backups run automatically according to pre-defined management policies.
- Comprehensive protection for the entire Microsoft Office 365 applications suite.
- Restore granular data, including mailboxes, conversations and projects
- Perform site-level rollback to easily restore Office 365 data.
- Data encryption at source, in-transit and at rest.
- Backups reside in StorVault's purpose-built, secure data centre located in South Africa.

KEY BENEFITS

- Save money by using the highly automated StorVault Office 365 online backup and recovery service.
- Increase productivity by eliminating native processes that need to be managed on an intensive basis by skilled resources.
- Lower TCO by subscribing to a Microsoft Office 365 plan that is most appropriate to operational needs.
- Successfully address the highest levels of risk management, corporate governance and legislative compliance requirements based on the security and sovereignty standards set by the StorVault Cloud.

SPECIFICATIONS AND TECHNICAL SUPPORT

- StorVault Office 365 offers the following service plans to enhance flexibility:
 - Office 365 Backup Standard (Pro Plus & E1) (Email only)
 - Office 365 Backup Standard Plus (Pro Plus & E1) (Email, OneDrive, Sharepoint)
 - Office 365 Backup Enterprise (E3 & E5) (Email Only)
 - Office 365 Backup Enterprise Plus (E3 & E5) (Email, OneDrive, SharePoint)
- E-mail support provided 24 x 7 x 365 with a response time of between 12 and 24 hours: Mail: support@storvault.co.za
- Telephonic support provided between 09h00 and 16h00 from Monday to Friday: TEL: **011 848 7063**

MONITORING AND MANAGEMENT CONTROL

With StorVault for Office 365 system administrators have the ability to track, manage and report on all backup and restore jobs through a central console. The console provides full visibility into how the backup and restore schedules are being performed and will also send email notifications with a detailed summary of backup and recovery information for careful monitoring and management.

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The Online Backup and Recovery Service at a glance

The StorVault online backup and recovery service is initiated by a StorVault software agent that is downloaded and registered on a target device via a web portal according to a user-selected service plan. Once installed the selected service plan agent will provide a pre-configured, highly-automated backup routine designed to ensure that all data destined for backup is transferred over the internet to StorVault's purpose-built, highly-secure, Cloud storage facility in South Africa.

The service features an easy-to-use, highly configurable single web console with user access control that enables key functions such as routine monitoring and detailed reporting on all backup activities.

Access to and recovery of all backed up data is facilitated through the web console by simply navigating to the recovery point via the intuitive interface, selecting the files or folders to be restored and clicking restore.

All restore requests can be performed to either the original location or an alternate destination or device and can be performed from anywhere at any time. Backup data is encrypted during the backup, in transit and at rest in the StorVault Cloud.

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About StorVault

StorVault is a world-renowned brand that has been associated with data storage and backup and recovery for more than two decades.

StorVault specialises in Cloud Storage based on a world-class data centre located in South Africa and provides high performance, cost effective, secure and reliable offsite, Cloud-based backup and recovery services through a nationwide network of fully-certified professional business partners and authorised resellers.

StorVault's portfolio of online backup and recovery services, products and integrated solutions meet the data protection needs of all users – from a single home user to enterprises with many thousands of users; and from capacities that range from a few megabytes of personal information to thousands of terabytes of priceless corporate data.

For further information

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